ty. Docket No. BLF **PATENT** IN THE UNITED STATES PATENT OFFICE Patent Application of: Illah Nourbakhsh et al. Examiner: To be assigned Application No. 09/846,016 Art Unit: 2152 Filed: April 30, 2001 For: METHOD AND APPARATUS FOR MULTI-CONTACT SCHEDULING JAN 1 4 2003 Technology Center 21 **Assistant Commissioner for Patents**

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

Sir:

Washington, D.C. 20231

Enclosed is an Information Disclosure Citation Form PTO/SB/08 together with copies of the references cited therein. It is respectfully requested that the cited references be considered and that the enclosed copy of the Form PTO/SB/08 be initialed by the Examiner to indicate such consideration and a copy thereof returned to Applicant.

Pursuant to 37 CFR 1.97(h), the submission of this Information Disclosure Statement is not to be construed as an admission that the information cited in this statement is material to patentability.

This Information Disclosure Statement is being submitted pursuant to 37 CFR 1.97(b)(3).

The Commissioner is hereby authorized to charge any fees which may be required in connection with this submission to Deposit Account No. 501914.

Respectfully submitted,

SHEMWELL GREGORY & COURTNEY LLP

Date 1-6-03

Barbara B. Courtney Registration No. 42,442

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

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Application Number	09/846,016	·		
Filing Date	April 30, 2001			
First Named Inventor	Illah Nourbakhsh			
Group Art Unit	2152			
Examiner Name	Unknown			
Attorney Docket Number	BLPU.P004	_		

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Examiner Initials	Cite No.1	U.S. Patent Number	Document Kind Code ² (if known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		6,021,428		MILOSLAVSKY	02-01-2000	
		6,081,592		BATTLE	06-27-2000	
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	FOREIGN PATENT DOCUMENTS							
Examiner Initials	Cite 1	Office ³	Foreign Patent Document Kind Code ⁵ Number ⁴ (if known)		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Te
		EP	0 817 455	A2	Lucent Technologies Inc.	01-07-1998		
		EΡ	0 863 650	A2	Lucent Technologies Inc.	09-09-1998		
		EP	1 039 732	A2	Rockwell Electronic Commerce Corp.	09-27-2000		
		EP	1 162 814	A2	Avaya Technology Corp.	12-12-2001		+
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¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). 4 For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. 5 Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.